|  |  |
| --- | --- |
| **RMA - No.:****(provided by TKM, request via Email:** **qs@tkm-gmbh.de****)** | **Date:** |
|  |
| **Customer:** | Delivery number:      Order confirmation:      (if delivery number not available)Distributor:      (if not delivered by TKM) |
| Contact person:       |
| Tel.:       |
| Fax.:       |
| Mobile:       |
| E-mail:       |
|  |
| **Product name:** |
| **Part number:** | **Serial number:** |
|  |
| **Reason for returning:** (please mark the reason here) |
| **[ ]  Repair** | **[ ]  Return from trial / training** | **[ ]  Return for credit** |
| **[ ]  Exchange** | **[ ]  Upgrade** | **[ ]  Warranty** | **[ ]  WEEE – electr(on)ic waste** |
| **[ ]  Other:** |  |
|  |
| **Problem description:** (as detailed as possible) |
| **[ ]  Out of box failure** | **[ ]  In service failure after       months** | **[ ]  In service failure after > 24 months** |
|       |
|  |
| **Configuration:** (if relevant) |
|       |
|  |
| **Environment:** (if relevant, including operation systems, interface, temperature etc.) |
|       |
|  |
| **Steps to reproduce issue:** (If performed, please note name of personnel involved, date and test result) |
|       |
|  |  |  |
| **Delivery address:** |  | **Return address:** |
| **TKM GmbH****Qualitaetsstelle****Memelstrasse 138****D 41238 Moenchengladbach / Germany** |  |       |
|  |
|  |
|  |
|  | **Please include this RMA request form with the product!** |